



For advice and guidance contact:

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Safeguarding Toolkit

Centre: West Midlands

Areas Covered: <https://www.britinfo.net/regions/west-midlands.htm>

NATIONAL HELPLINES

Organisation	Contact Details	Type
Police	101	Crime/Safety non-emergency
NHS	111	Health non-emergency
National Prevent Team	020 7340 7264	Radicalisation, extremism
Karma Nirvana	0800 599 9247	Forced Marriage, HBV
Women's Aid	0808 2000 247	Domestic violence
NSPCC	0808 800 5000	Concerns under 18's
FRANK	0300 123 6600	Drug abuse
Gingerbread	01616367519	Single parent group
FGM	0800 028 3550	Female genital mutilation
Samaritans	116 123	Emotional distress
AA	0845 769 7555	Substance and alcohol abuse

LOCAL HELPLINES

Organisation	Contact Details	Type
Children's Advice and Support Service (CASS)	0121 303 1888	Multi Agency Team / Duty Social Workers
Adult Social Services West Midlands	0300 555 2922	Adult Social Services
West Midlands Child Social Care Support	0845 352 7133	Child Social Services
Community Learning Disability Team	0845 352 2266	Learning Difficulties Team
West Midlands CSE Team	0121 303 1888	Child Sexual Exploitation Team
Homelessness and Housing Advice Service	0300 555 8283	Homeless Team
West Midlands Victim	0300 303 1977	Victim Support
Aquarius	0121 622 8181	Drug Support
West Midlands Service Hub	01922 404434	Early Help Team
West Midlands Sexual Health	01543 442190	Sexual Health
Mental Health NHS	0121 262 3555	Mental Health Service
West Birmingham Hospitals NHS Trust	0121 507 3886	Cardiac rehabilitation
Swanswell Drugs & Alcohol Support	0121 553 1333	Alcohol and drug

Graduated Response to Safeguarding Concerns

NOTE: This is a guide only

