

For advice and guidance contact:

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Safeguarding Toolkit

Centre: Durham

Areas Covered: http://www.durham.gov.uk/article/3943/Towns-and-villages-in-

NATIONAL HELPLINES

Organisation	Contact Details	Туре
Police	101	Crime/Safety non- emergency
NHS	111	Health non- emergency
National Prevent Team	020 7340 7264	Radicalisation, extremism
Karma Nirvana	0800 599 9247	Forced Marriage, HBV
Women's Aid	0808 2000 247	Domestic violence
NSPCC	0808 800 5000	Concerns under 18's
FRANK	0300 123 6600	Drug abuse
Gingerbread	01616367519	Single parent group
FGM	0800 028 3550	Female genital
Samaritans	116 123	Emotional distress
AA	0845 769 7555	Substance and alco-

LOCAL HELPLINES

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Organisation	Contact Details	Туре	
Durham Social Care	03000 267 979	Multi Agency Team /	
Direct		Duty Social Workers	
Durham Social Care Direct	03000 267 979	Adult Social Services	
Durham Children and Young People Ser-	03000 260 000	Child Social Services	
Durham County Council Learning Disabili-	03000 267 979	Learning Difficulties Team	
Child Sexual Exploi- tation Support	0303 040 1099	Child Sexual Exploitation Team	
DASH Durham Action	0191 384 5073	Homeless Team	
Victim Care and Ad-	0303 040 1099	Victim Support	
County Durham Drug and Alcohol Recovery	03000 266 666	Drug Support	
Durham Safeguarding Children Partnership	03000 265 770	Early Help Team	
County Durham Sexual Health Support	0191 372 8700	Sexual Health	
Saneline	0300 304 7000	Mental Health Service	
Conductive Life Ser- vices	07585 765 982	Conductive rehabilitation	

Graduated Response to Safeguarding Concerns

NOTE: This is a guide only

High priority Emergency Drug overdose Sleeping rough Rape STDs DIRECTION **Pregnancy** Nude photos on phone Substance misuse Medium priority External referral Suicidal thoughts First signs of neglect IN EITHER **Extreme views** Lives with grandparents 16 yr old with 35 yr old Bruising Sofa surfing Family controlling money **Bullying/Harassment PRIORITY** Stealing money/food Substance misuse – cannabis Self-harming Online abuse Being collected/dropped off by **CONCERNS CAN CHANGE** unknown person Unusual behaviour Overly emotional Weight loss Centre action LOW Priority Change in appearance **Tiredness Engaging with support services** History of substance abuse for depression Lives in supported accommodation History of self-harm Vino notientoini